



Utah Broad-Based Community Health Worker Coalition (CHWC)- CHW Scope of Practice

	Role	Sub-Roles
1	Cultural Mediation among individuals, Communities, and Health and Social Service Systems	<ul style="list-style-type: none"> <li>a. Educating individuals and communities about how to use health and social service systems (including understanding how systems operate)</li> <li>b. Educating systems about community perspectives and cultural norms (including supporting implementation of Culturally and Linguistically Appropriate Service [CLAS] standards)</li> <li>c. Building health literacy and cross-cultural communication</li> </ul>
2	Providing Culturally Appropriate Health Education and Information	<ul style="list-style-type: none"> <li>a. Conducting health promotion and disease prevention education in a manner that matches linguistic and cultural needs of participants or community</li> <li>b. Providing necessary information to understand and prevent diseases and to help people manage health conditions (including chronic disease)</li> </ul>
3	Care Coordination, Case Management, and System Navigation	<ul style="list-style-type: none"> <li>a. Participating in care coordination and/or case management</li> <li>b. Making referrals and providing follow-up</li> <li>c. Facilitating transportation to services and helping to address other barriers to services</li> <li>d. Documenting and tracking individual and population level data</li> <li>e. Informing people and systems about community assets and challenges</li> </ul>
4	Providing Coaching and Social Support	<ul style="list-style-type: none"> <li>a. Providing support and coaching</li> <li>b. Motivating and encouraging people to obtain care and other services</li> <li>c. Supporting management self-management of disease prevention and management of health conditions (including chronic disease)</li> <li>d. Planning and/or leading support groups</li> </ul>
5	Advocating for Individuals and Communities	<ul style="list-style-type: none"> <li>a. Advocating for the needs and perspectives of communities</li> <li>b. Connecting to resources and advocating for basic needs (e.g. food and housing)</li> <li>c. Conducting policy advocacy</li> </ul>



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6	Building individual and Community Capacity	<ul style="list-style-type: none"> <li>a. Building individual capacity</li> <li>b. Building community capacity</li> <li>c. Training and building individual capacity with CHW peers and among groups of CHWs</li> </ul>
7	Providing Direct Service	<ul style="list-style-type: none"> <li>a. Providing basic screening test (e.g. heights and weights, blood pressure)</li> <li>b. Providing basic services (e.g. first aid, diabetic foot check)</li> <li>c. Meeting basic needs (e.g. direct provision of food and other resources)</li> </ul>
8	Implementing Individual and Community Assessments	<ul style="list-style-type: none"> <li>a. Participating in design, implementation and interpretation of community-level assessments (e.g. home environmental assessment)</li> <li>b. Participating in design, implementation, and interpretation of community-level assessments (e.g. windshield survey of community assets and challenges, community asset mapping)</li> </ul>
9	Conducting Outreach	<ul style="list-style-type: none"> <li>a. Case-finding/recruitment of individuals, families, and community groups to services and systems</li> <li>b. Follow-up on health and social service encounters with individuals, families, and community groups</li> <li>c. Home visiting to provide education, assessment, and social support</li> <li>d. Presenting at local agencies and community events</li> </ul>
10	Participating in Evaluation and Research	<ul style="list-style-type: none"> <li>a. Engaging in evaluating CHW services and programs</li> <li>b. Identifying and engaging community members as research partners, including community consent process</li> <li>c. Participating in evaluating CHW services and programs               <ul style="list-style-type: none"> <li>1) Identification of priority issues and evaluation/research questions</li> <li>2) Development of evaluation/research design and methods</li> <li>3) Data collection and interpretation</li> <li>4) Sharing results and findings</li> <li>5) Engaging stakeholders to take action on findings</li> </ul> </li> </ul>